SERVICE HOTLINE

### REFERENCE NUMBER: 175/2019

20 August 2019

## DELAY OF THE EQUITY DERIVATIVES (ED15.ZIP) AND CURRENCY DERIVATIVES (CD15.ZIP) FILES DISSEMINATED 19 AUGUST 2019

The JSE picked up processing issues with the valuations system used to source input data for intraday valuations data on Monday, 19 August 2019.

The cause of the issues was that some data could not be sourced which lead our technical team to:

- Investigate the root cause and apply fixes to the Valuations system to correct errors.
- Re-run the Non-Live Market Data processes.
- Delay in the production of the Equity Derivatives (ED15.Zip) and Currency Derivatives (CD15.Zip) files which were disseminated after 16h30.

The JSE apologises for the impact to your operations as well as the inconvenience to your data users.

# JS≣

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### Market / Service:

JSE Equity Derivatives Market JSE Currency Derivatives Market

Environment(s): Production

#### **Additional Information:**

If you have any queries about this announcement, please contact the Client Services Centre (CSC) on +27 11 520 7777 or e-mail customersupport@jse.co.za

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